



Police Control Room

Job Title	Domestic Violence Specialist Practitioners – Female X2
Salary	£26,350 pro-rata (Actual £15,834)
Responsible to	AAT Team Leader
Hours	21 hours per week. Shifts: 1.30pm–9pm Tuesday -Sunday on a rota basis
Location	Elland Road Police Station - Control Room

Leeds Women's Aid (LWA) is the largest women's charity in Leeds, and has been providing support to women and children affected by Domestic Violence and Abuse (DV & A) for over 45 years. We are committed to our values and strive to embody them in everything we do. We provide a range of the very best services for vulnerable women and families who are victims and survivors of: domestic, sexual & honour-based violence and abuse; forced marriage; trafficking; stalking and harassment.

LWA is the lead agency for Leeds Domestic Violence Service (LDVS), a consortium of 3 agencies offering support to women, men and transgender/non-binary people. This service works within a multi-agency framework provides high quality, pro-active service to victims of domestic, sexual and honour-based violence and abuse, stalking and forced marriage, often those at the highest risk.

Purpose of Job

To work within the control room hub based at Elland Road Police Station to provide a service to victims of domestic abuse. Offering immediate emotional support to victims and supporting police personnel to ensure the highest level of support is provided as quickly as possible to the victim.

Responsibilities

- To review incoming calls logs to West Yorkshire Police
- To work alongside the police response team to provide clients with relevant information and offers of immediate support.
- To liaise/work with Domestic Abuse Team and Safeguarding teams within West Yorkshire Police to provide ongoing Domestic Violence and Abuse (DVA) support for victims and their families.

- To accept and respond to direct referrals from internal West Yorkshire Police Teams and provide ongoing support where appropriate.
- Offer immediate and ongoing emotional support to victims reporting domestic violence and abuse incidents.
- Work with the West Yorkshire Police to inform clients of investigation outcomes, ongoing changes to the investigation and provide information on procedures to empower the client to make their own choices around police action.
- Attend West Yorkshire Police Team briefings regularly (specifically response teams) to explain the service, reiterate the remit and support functions and introduce yourself to new members of police staff.
- Refer clients directly into Leeds Domestic Violence Service for ongoing support
- Refer to outside agencies where appropriate
- Give information about options around housing, civil and criminal matters as well as ongoing support to clients and empower the service user to make their own choices.
- To offer support, advice, information and advocacy to victims on a one-off basis
- Hold a small caseload for ongoing support
- Work within a risk assessment/individual support plan process.
- Work with high risk victims in order to reduce their risk.
- Work within a Multi-Agency framework in order to offer effective services to victims and reduce risk
- Work with clients in line with Leeds Women's Aid & LDVS's policies and procedures.
- To undertake any other duties as may be deemed consistent with the requirements of the post.
- To be responsible for collection of monitoring data and service user feedback as required and contribute to reports

Essential Job requirement

Police Check and DBS will be undertaken before appointee can commence

Relationships

Workers will be directly supervised by the AAT Team Leader who will report to the LDVS Head of Services. All paid members of staff are accountable to the Chief Executive, and ultimately the Trustees of Leeds Women's Aid, and will work according to policies and procedures agreed by them.

Workers will also be required to work with a broad range of statutory and voluntary agencies in Leeds.

Physical Conditions

The post will be based at Elland Road Police Station in the Control Room Hub, alongside police officers and staff from mental health services among others. Hours to be worked are 7 hour shifts between 1.30 – 9pm Tuesday to Sunday

Economic Conditions

The salary is £15,834 per annum (£14.50 per hour)

.